

# Role Description

## Test Analyst

[Permanent]

March 2022

### General

<b>Job Title</b>	Test Analyst
<b>Role Type</b>	Permanent
<b>Line Manager</b>	Product Manager
<b>Base Location</b>	30 Stamford Street, South Bank, London, SE1 9LQ
<b>Background</b>	Software Alliance Limited ("SAL") is a provider of software solutions to the (life) insurance industry, with a primary focus on financial modelling. SAL is in the process of redefining their future business strategy / plans following the appointment of a new CEO. SAL require an experienced EA to maximise the user of the CEO's time
<b>Role Summary</b>	<p>An excellent opportunity has arisen to join our team as a Test Analyst.</p> <p>The Test Analyst will work closely with the members of the development team to design and execute testing in accordance with the QA best practice framework. The Test Analyst will create test scripts; identify issues through test execution, track defect resolution and report on test results. The Test Analyst will be competent in test methodologies and be qualified or prepared to qualify to ISTQB Foundation level.</p> <p>The job requires tenacity, close attention to detail, and good organisational skills.</p>

### Job Dimensions

<b>Key Contacts</b>	Product Manager Development Team Lead	<b>Scope of Impact</b>	Cross organisation
---------------------	--	------------------------	--------------------

## Key Responsibilities

<b>Primary Duties</b>	<ul style="list-style-type: none"> <li>▪ Ensure testing is designed, executed and recorded according to the QA best practice framework</li> <li>▪ Analyse requirements, solution specifications and carry out test design to ensure test coverage and establish test priority</li> <li>▪ Responsible for creating test scripts for all test phases and cross referencing them to release / project scope</li> <li>▪ Create test plans using standard test design techniques according to the QA best practice framework</li> <li>▪ Responsible for executing test scripts and results recorded in Microsoft Excel</li> <li>▪ Review all relevant documentation to ensure QA is applied, by carrying out static testing techniques</li> <li>▪ Ensure all bugs found are raised in YouTrack in the agreed format and follow-up on any reported issues</li> <li>▪ Report daily on any issues and test progress to the Product Manager</li> <li>▪ Join daily stand up meetings with development team and advise on test analytics</li> <li>▪ Contribute to the Test Automation roadmap and test framework</li> <li>▪ Execute Test Automation test scripts and check results before presenting to the product owners for sign-off</li> <li>▪ Produce test statistics and provide to Product Manager for quarterly dashboard reporting to the board</li> <li>▪ Carry out day zero activities</li> </ul>
-----------------------	---

## Internal Interfaces & Relationships

	<ul style="list-style-type: none"> <li>▪ Work with development teams, technical leads, suppliers and other team members to ensure a quality product is delivered</li> <li>▪ Provide support and guidance to test resources during testing activities and act as the point of contact for all testing activity</li> <li>▪ Train other members of the team in defect management on the preferred tool</li> <li>▪ Develop and maintain excellent working relationships with colleagues, specialist contractors, and colleagues from other partners / suppliers</li> <li>▪ Work with product owners during business requirements to capture and ensure requirements are quantified and are testable</li> </ul>
--	--

## External Interfaces & Relationships

	<ul style="list-style-type: none"> <li>▪ Technology partners</li> </ul>
--	---

## Experience & Knowledge

<b>Knowledge</b>	Experience of test methodologies, including test design approaches	Desirable
	Experience of Visual Studio Team Services / Team Foundation Services	Desirable
<b>Experience</b>	Working with representatives of the business user / testing community and supporting them through testing activities	Desirable
	Experience of test design techniques, focusing on business critical scenarios / use cases	Desirable
<b>Education</b>	Qualified (or prepared to work towards) ISTQB Foundation Tester level	Essential
	Educated to degree level or equivalent in computing, science or mathematical subject	Essential

## Qualifications

	<ul style="list-style-type: none"> <li>ISTQB Foundation (or prepared to obtain within first 6 months in role)</li> </ul>
--	--

## Personal Qualities

	<ul style="list-style-type: none"> <li>Highly organised with a strong attention to detail</li> <li>Numerate and analytical</li> <li>Strong decision-making skills with the ability to take ownership &amp; responsibility</li> <li>Tenacious in the face of ambiguity</li> <li>High level of maturity and the ability to adapt in a busy, ever-changing work environment</li> <li>Proactive and able to anticipate issues, troubleshoot and find solutions</li> <li>Dynamic, with a strong sense of urgency</li> <li>Can-do and helpful attitude</li> <li>Flexibility and ability to multi-task</li> <li>Excellent communication and interpersonal skills</li> <li>Ability to work independently or as part of a team</li> </ul>
--	--

## Work Arrangements

	<ul style="list-style-type: none"> <li>Full time, permanent</li> </ul>
--	--

## How to Apply

	<p>If you're interested in finding out more about this role or you would like to apply, please send your CV and a covering letter to the following address before the closing date posted on our website: <a href="mailto:hello@softwarealliance.net">hello@softwarealliance.net</a></p>
--	--